

# Refund Policy

All transfers completed by cwallet are final, and cwallet cannot reverse or recall payments.

cwallet does not have the ability to be involved in disputes between senders and recipients, so we strongly recommend that you know and trust the person or business that you are sending to before setting up a payment order or sending any money.

Once funds have been sent to a recipient account and are marked as completed on our app/website, transfers cannot be cancelled.